# FY2018 (Fiscal Year Ending March 31, 2019) Financial Results

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Explanation of the appropriate use of financial result forecasts.

These financial result forecasts are based on currently available information. Actual financial results could differ from these forecasts due to various factors. (The amounts are rounded down.)

# **Consolidated Financial Results for Fiscal Year Ended March 31, 2019**

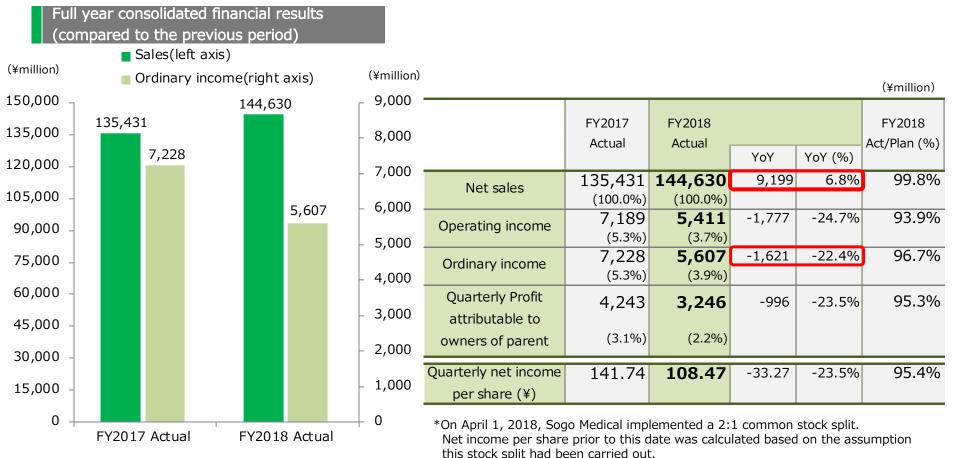
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# Consolidated Earnings(YoY)

- ✓ Sales grew 6.8% year on year to ¥144,630 million as higher revenue in the medical practice support segment made up for a drop in revenue in the pharmacies segment.
- ✓ Although efforts were made to reduce the cost of sales and control SG&A expenses at appropriate levels, they were not sufficient to absorb the impact of the downward revisions to drug dispensing fees and pharmaceutical prices in the pharmacies segment. As a result, ordinary income fell 22.4% year on year to ¥5,607 million.



\*The figures in parentheses represent the ratio to total sales.0

### FY2018 Profit & Losses (by Business Segment)

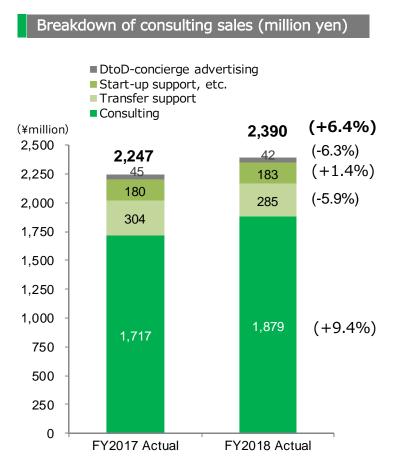
- ✓ Sales in the medical practice support segment rose 52.3% year on year to ¥37,384 million driven by consulting, rental and others.
- $\checkmark$  Sales in the pharmacies segment shrank 3.3% year on year to  $\pm$ 106,282 million.
- ✓ Operating income grew 12.6% year on year to ¥995 million in the medical practice support segment, while it shrank 25.6% year on year to ¥5,311 million in the pharmacies segment.

		FY2017 Actual	FY2018 Actual	YoY	YoY (%)	Year-on-year fluctuation factors
Ne	et sales	135,431	144,630	9,199	6.8%	
	Medical practice support	24,548	37,384	12,835	52.3%	
	Consulting	2,247	2,390	143	6.4%	Consulting +161
	Rental	5,676	7,929	2,252	39.7%	Rental +1,502, sales of subrental +750
	Leasing/Installment	9,700	11,156	1,455	15.0%	sales of sublease +771, Leasing/installment +360, merchandise sales +323
	Others	6,923	15,907	8,983	129.8%	In-hospital store sales, etc. +9,458
	Pharmacies	109,918	106,282	-3,636	-3.3%	Existing pharmacy sales -4,951, pharmacies opened in FY2017 +825, pharmacies opening FY2018 +790
	Others	964	964	0	0.1%	
O	perating income	7,189	5,411	-1,777	-24.7%	
	Medical practice support	884	995	111	12.6%	In-hospital store sales, etc. +76
	Pharmacies	7,139	5,311	-1,828	-25.6%	Profit decline in tandem with sales drop
	Others	-22	-1	20	-	
	Elimination & Corporate	(811)	(892)	-80	-	

(¥million)

## Medical Practice Support Data (Consulting)

✓ Sales in the consulting business increased 6.4% year on year to ¥2,390 million, helped by higher consulting revenue from hospitals/clinics than in the previous year and increases in rental revenue from healthcare malls and hospital facilities.



Start-up support,

Number of cases to support medical practice succession and opening of private practices, Total for transfer support (cases)

	FY2017	FY2018	
	Actual	Actual	YoY
Start-up support	179	185	6
Number of cases to support medical practice succession and opening of private practices	35	42	7
Total for transfer support	4,963	4,591	-372
Full-time	50	47	-3
Part-time	4,913	4,544	-369

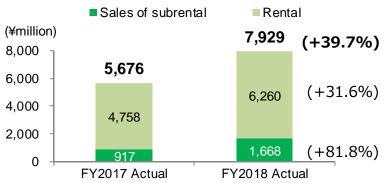
Doctors registered for DtoD (No. of people), Succeed Members (cases)

	March 31,	March 31,	
	2018	2019	YoY
Doctors registered for DtoD (No. of people)	74,898	79,787	4,889
Succeed Members (cases)	1,680	1,728	48

### Medical Practice Support Data (Rental, Leasing & Installment)

- ✓ Sales in the rental business rose 39.7% year on year to ¥7,929 million thanks to an increase in the number of TVs and other equipment installed.
- ✓ Sales in the leasing and installment business increased 15.0% year on year to ¥11,156 million due to new contracts resulting from medical practice opening support and contracts for replacing medical equipment and devices.

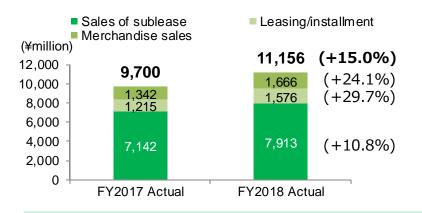
#### Rental sales (million yen)



	March 31,	March 31,		
	2018	2019	YoY	YoY (%)
Number of rental TVs in operation (TVs)	216,520	217,116	596	0.3%

\*Includes sub-rental.

Leasing/installment sales (million yen)



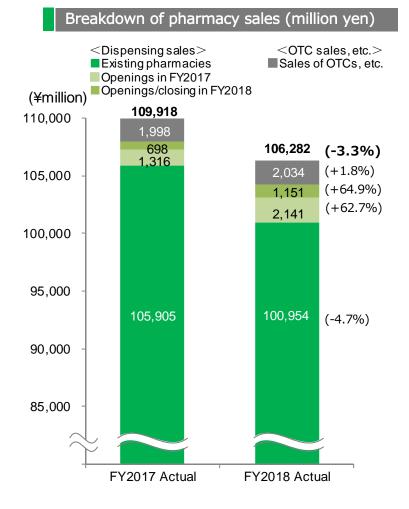
#### Leasing/installment volume (million yen)

Number of rental TVs in operation (TVs)

	FY2017 Actual	FY2018 Actual	ΥοΥ	YoY (%)
			101	101 (%)
Leasing/installment volume	9,515	11,296	1,780	18.7%

## Pharmacy Data (Sales & Number of Pharmacies)

- Seventeen pharmacies were newly opened during the period under review, including those that became part of our group through acquisition, and six pharmacies were closed.
- $\checkmark$  The pharmacies opened in the previous period performed strongly.



Breakdown of pharmacy sales (million yen)

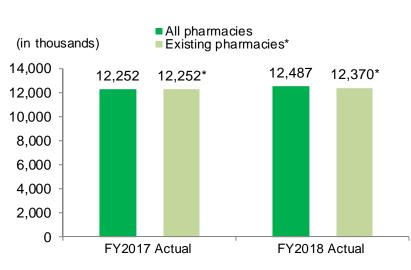
		FY2017 Actual	FY2018 Actual			
		FY2017 Actual	FT2016 Actual	YoY	YoY (%)	
F	Pharmacies	109,918	106,282	-3,636	-3.3%	
	Dispensing sales	107,919	104,247	-3,672	-3.4%	
	Existing pharmacies	105,905	100,954	-4,951	-4.7%	
	Pharmacies opened in FY2017	1,316	2,141	825	62.7%	
	Pharmacies opened/closed in FY2018	698	1,151	453	64.9%	
	OTC sales	1,998	2,034	36	1.8%	

Number of dispensing pharmacies, new openings and closings

		FY2017 Actual	FY2018 Actual
Ν	lumber of pharmacies	687	698
Ν	lumber of new openings	18	17
	Start-up support portion	8	7
	Existing pharmacy portion	4	5
	M&A portion	6	5
Ν	lumber of closings	5	6

## Pharmacy Data (Prescriptions & Unit Price)

- ✓ The number of prescriptions prepared by pharmacies in our group rose 1.9% year on year to 12,487 thousand partly thanks to an increase in the number of prescriptions prepared by the existing pharmacies.
- Drug unit price dropped 5.8% year on year to ¥6,105 and technical fees (dispensing fees) also slid 2.9% year on year to ¥2,243 due to the impact of revisions to pharmaceutical prices and a shift to generic products.

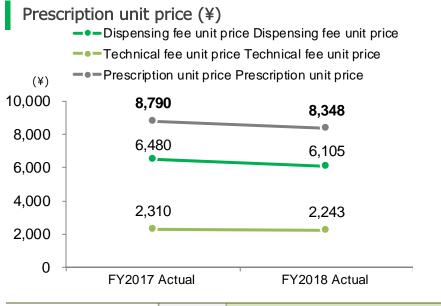


Prescription volume (1,000)

	FY2017 Actual	FY2018 Actual	YoY	YoY(%)	vs. Plan(%)
All pharmacies	12,252	12,487	235	1.9%	99.4%
Existing pharmacies*	12,252	12,370	118	1.0%	-

\*Comparison with the pharmacies that were opened in or before the year ended March 31, 2018.

Excluding the pharmacies that were closed during the year ended March 31, 2018.



	FY2017 Actual	FY2018 Actual	YoY	YoY (%)	vs. Plan(%)
Prescription unit price	8,790	8,348	-442	-5.0%	100.8%
Dispensing fee unit price	6,480	6,105	-375	-5.8%	100.2%
Technical fee unit price	2,310	2,243	-67	-2.9%	102.7%

\* Prescription unit price = Dispensing fee unit price + Technical fee unit price

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### Trends for Major Items in the Basic Dispensing Fee and Technical Fee Components

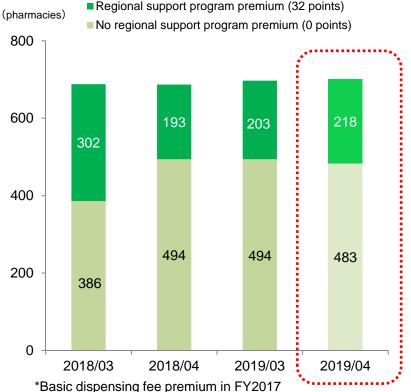
- ✓ We promoted the acquisition of prescription business in a wide area through the provision of home drug dispensing services and strategic personnel allocation.
- As of April 2019, the number of pharmacies in our group that charge Basic Drug Dispensing Fee 1 increased by 22 from April 2018, while the number of pharmacies that receive additional points for supporting community-based support system rose by 24.

Basic Fee 1 (41 points) Basic Fee 2 (25 points) (pharmacies) Basic Fee 3 (15 points) Special Basic Fee (10 points) 800 600 287 282 304 463 2 400 4 12 396 200 394 386 213 9 10 9 0 2018/03 2018/04 2019/03 2019/04

**Basic Drug Dispensing Fee** 

\*The figures for March 2018 include two pharmacies that were closed and exclude one pharmacy that was temporarily closed. \*The figures for April 2018, March 2019, and April 2019 exclude one pharmacy that was temporarily closed.

### Number of pharmacies that earned a premium under the regional support program



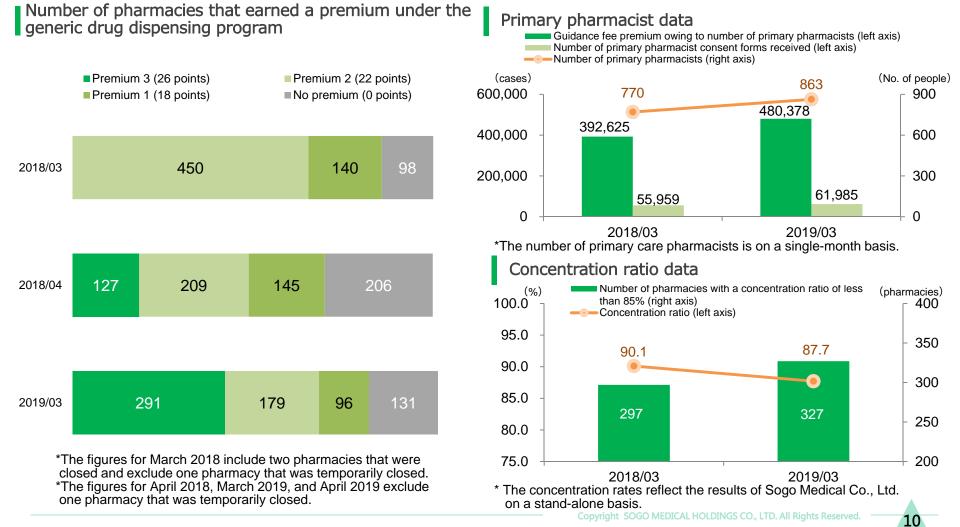
\*The figures for March 2018 include two pharmacies that were closed and exclude one pharmacy that was temporarily closed. \*The figures for April 2018, March 2019, and April 2019 exclude one pharmacy that was temporarily closed.

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# Trends for Major Items in the Basic Dispensing Fee and Technical Fee Components

- The number of pharmacies in our group that receive additional points for having a dispensing system for generic products (Additional Fee 3) increased by 164 due to the proactive switchover to generic products.
- ✓ The number of pharmacies whose prescription concentration rate is less than 85% increased by 30 as a result of the promotion of opening pharmacies in healthcare malls and primary care pharmacists.



### Balance Sheet as of March 31, 2019

	FY2017	FY2017	YoY	Main sources of changes	
Fotal assets	89,748	93,560	3,812		
Current assets	47,485	47,100	-384		
(Cash and deposits)	14,538	10,883	-3,654	Acquisition of equity in Bunkyo -3,575	
(Notes and accounts receivable-trade)	20,536	21,138	602		
(Inventories)	5,787	6,542	755		
Noncurrent assets	42,263	46,460	4,196		
(Property, plant and equipment)	25,440	27,225	1,784	For-lease assets (rental assets) +1,338	
(Intangible assets)	10,502	12,874	2,371	Goodwill +2,530	
otal liabilities	53,221	54,890	1,669		
Current liabilities	33,598	32,589	-1,008		
(Notes and accounts payable-trade)	20,037	19,819	-217		
(Current portion of long-term loans payable)	4,429	5,112	682		
Noncurrent liabilities	19,623	22,300	2,677		
(Long-term loans payable)	13,831	15,792	1,961	New loans +7,200, repayments -5,370	
(Long-term accounts payable-installment purchase)	2,754	3,090	335		
(Interest-bearing debts)	23,529	26,616	3,086		
otal net assets	36,526	38,669	2,143	Net income +3,246, Dividends from retained earnings -898	
otal liabilities and net assets	89,748	93,560	3,812		
let assets per share (¥) *1	1,210.6	1,281.8	71.1		
Capital adequacy ratio (%)	40.4	41.0	0.6		
Net D/E ratio (times) *2	0.25	0.41	0.16		

\*1: On April 1, 2018, Sogo Medical implemented a 2:1 common stock split. Net income per share prior to this date was calculated based on the assumption this stock split had been carried out.

\*2: Net D/E ratio = Net interest-bearing liabilities (interest-bearing liabilities – cash and deposits) / shareholders' equity + interest-bearing debt; this includes the leasing receivables and installment receivables posted to the balance sheet

(¥million)

### **Statement of Cash Flows as of March 31, 2019**

(¥millions)

	FY2016 FY2017		FY2018	
	112010	112017	112010	Change
Net cash provided by operating activities	10,931	10,630	3,852	-6,777
Income before income taxes and minority interests	6,391	7,105	5,607	-1,498
Depreciation	3,902	3,971	3,893	-78
Impairment loss	48	123	0	-123
Amortization of goodwill	987	1,243	1,321	77
Decrease (increase) in notes and accounts receivable-trade	1,127	1,016	-370	-1,386
Income taxes paid	-2,222	-2,778	-3,164	-385
Net cash used in investing activities	-9,933	-2,963	-6,624	-3,660
Purchase of own-used assets	-3,152	-1,875	-2,183	-307
Purchase of property for lease	-264	-745	-1,483	-738
Purchase of investments in subsidiaries resulting in change	-6,440	-485	-3,779	-3,293
in scope of consolidation	-0,440	-+05	-3,779	-3,293
Net cash used in financing activities	3,301	-3,871	-945	2,926
Proceeds from long-term loans payable	10,933	3,000	7,200	4,200
Repayment of long-term loans payable	-4,446	-4,614	-5,326	-711
Repayments of lease obligations	-324	-276	-235	40
Repayments of installment payables	-1,924	-1,266	-1,268	-2
Purchase of treasury stock	-	-	-	-
Cash dividends paid	-710	-785	-898	-112
Net increase in cash and cash equivalents	4,299	3,795	-3,717	-7,512
Cash and cash equivalents at end of period	10,655	14,450	10,733	-3,717
Investment in plant and equipment	-3,416	-2,620	-3,666	-1,046



# **Consolidated Financial Forecast for Fiscal Year Ending March 31, 2020**

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# Consolidated Financial Forecast for Fiscal Year Ending March 31, 2020

- ✓ We forecast ¥165,313 million (up 14.3% year on year) in sales and ¥6,510 million in ordinary income (up 16.1% year on year).
- In the medical practice support segment, we forecast ¥53,480 million in sales (up 43.1% year on year) on the back of the opening of new outlets of Bunkyo Co., Ltd. and the acquisition of the shares of Luft Medical Care, Inc.
- ✓ In the pharmacies segment, we forecast ¥110,836 million in sales (up 4.3% year on year) through factors such as the recovery of technical fees, the efficient development of pharmacies through healthcare malls, etc. and M&A.
  (¥million)

		FY2018		FY2019		YoY			
		2Q Actual	Actual	2Q Plan	Plan	Interim		Full year	
			2Q FIAIT	FIGIT	YoY	YoY	YoY	YoY	
Net sales		70,101	144,630	78,161	165,313	8,060	11.5%	20,683	14.3%
Medical practice suppor	t	18,321	37,384	24,646	53,480	6,325	34.5%	16,096	43.1%
Pharmacies		51,295	106,282	53,020	110,836	1,725	3.4%	4,554	4.3%
Others		484	964	495	997	11	2.3%	33	3.4%
Gross profit		10,678	22,715	12,392	27,003	1,714	16.1%	4,288	18.9%
SG&A		8,695	17,303	10,226	20,636	1,531	17.6%	3,333	19.3%
Operating income		1,983	5,411	2,166	6,367	183	9.2%	956	17.6%
Ordinary income		2,100	5,607	2,236	6,510	136	6.5%	903	16.1%
Profit attributable to owners of parent		1,147	3,246	1,261	3,672	114	9.9%	426	13.1%
Net income per share (¥)		38.3	108.4	42.1	122.6	3.8	-	14.2	-

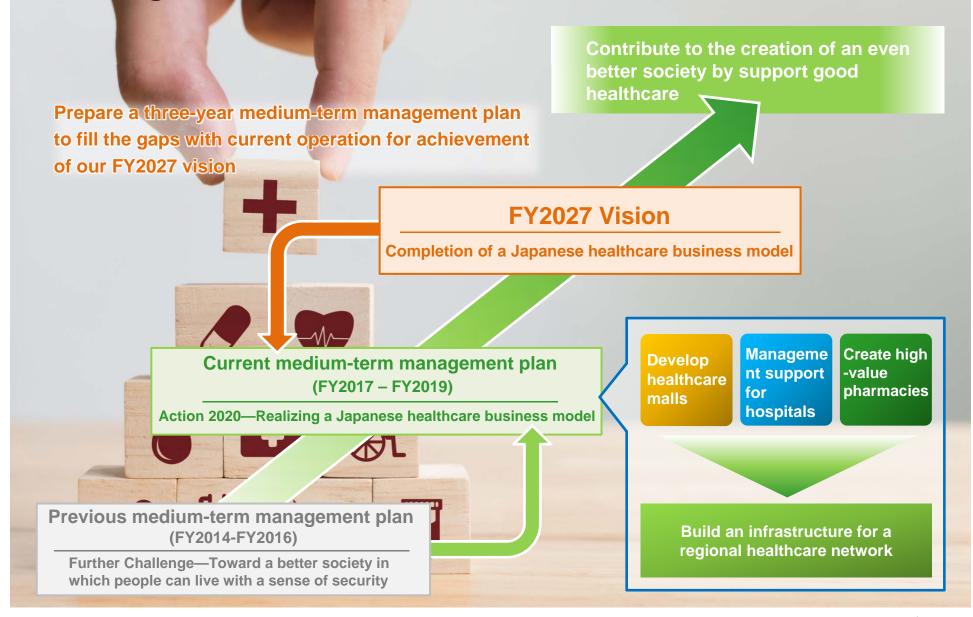
# Medium/Long-term Outlook and Activities -Progress of Action 2020-

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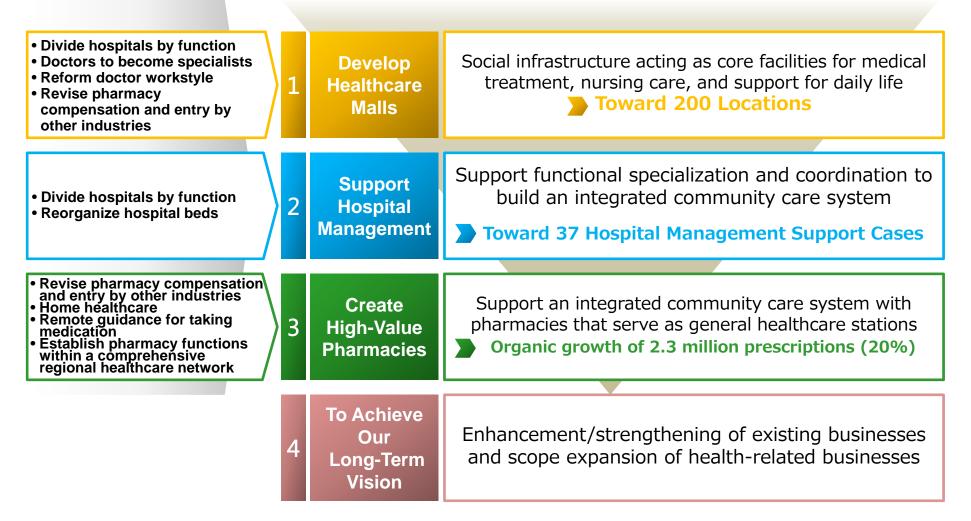
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### Positioning and Realization of the Medium-term Management Plan



### Themes in the Medium-term Management Plan (FY2019 Vision)



### **Building a Platform for Regional Healthcare Networks**

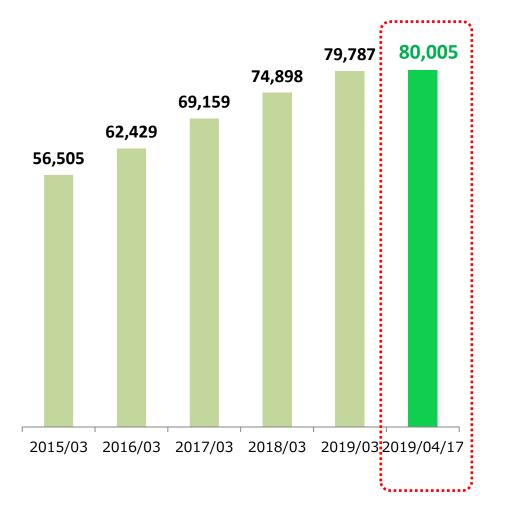
# Progress of Medium-Term Management Plan

1	Develop Healthcare Malls	Toward 200 Locations	Securing good properties is becoming difficult due to the rising property prices and rents. However, the number of candidate properties is growing. We will continue securing properties that can be stably operated over the medium - and long-term and work on developing healthcare malls with a focus on quality.
2	Support Hospital Management	Toward 37 Hospital Management Support Cases	Consultations concerning business succession and rebuilding are increasing. However, it often takes time before they develop into actual transactions.
	Create	Organic growth of	The number of prescriptions prepared is growing steadily in the pharmacies we operate within
3	High-Value Pharmacies	2.3 million prescriptions (20%)	healthcare malls. In addition, an increase in prescriptions following the opening of new pharmacies has made a contribution.

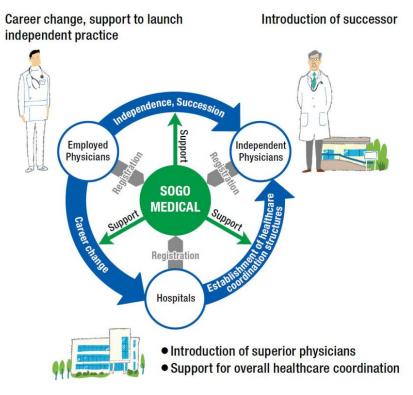
Working on building infrastructure to achieve the vision for the 50th period (FY ending March 31, 2028)

Implementing DtoD





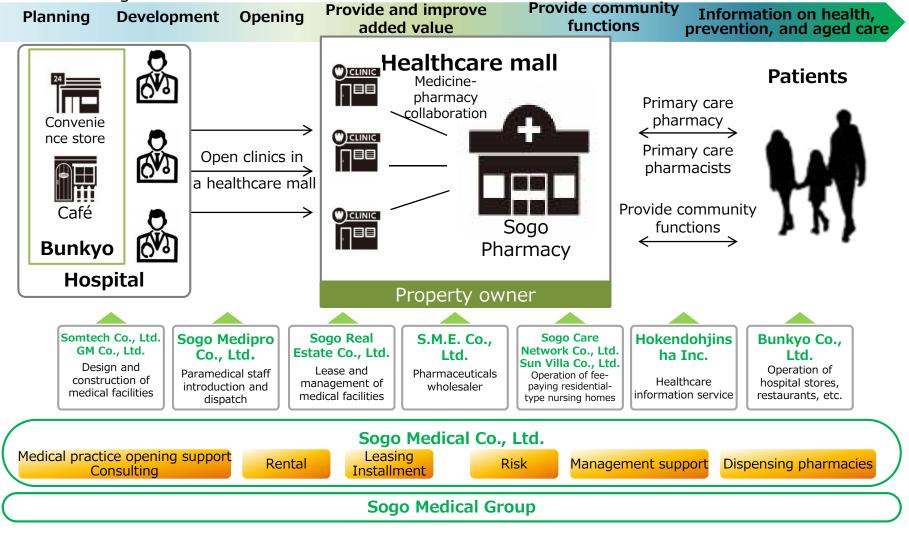
#### Doctor to Doctor D to D system



### Provision of Added Value and Expansion of Earnings Opportunities Through the Promotion of Healthcare Malls

We will indefinitely provide local communities with high value-added functions and services for both medical institutions and patients.

We will aim to maximize stock income for the entire group centered on pharmacies by attracting more clinics and consolidating our services.



# Healthcare Mall Development

#### Medical Mall machinoma OMORI



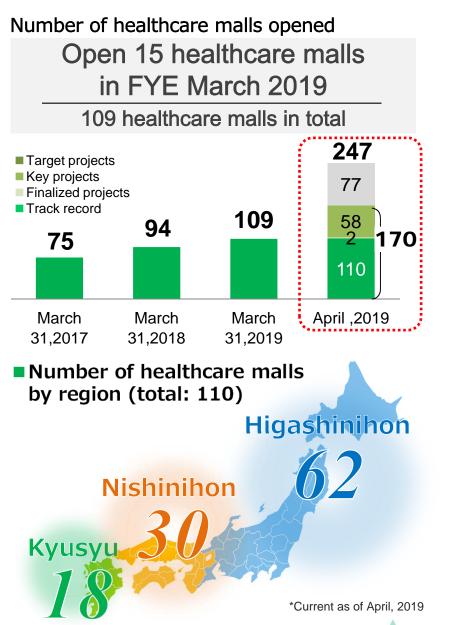
**Support:** Opening support and pharmacies **Departments:** Internal medicine, pediatrics, ear, nose and throat, dental

- A new form of suburban SC launched by Mitsubishi Corporation Urban Development (MCUD) The first project in the machinoma series. A medical mall was opened within machinoma OMORI in November 2018.
- In addition to four departments, it contains a Sogo Pharmacy store, advisory services for medical-related issues, and a support office for home-based aged care. This is the first time that a form of "community-based healthcare mall," which has evolved from healthcare malls, was completed where healthcare services are provided to residents in the community in collaboration with a neighboring university hospital.

#### Medical Garden Nagoya

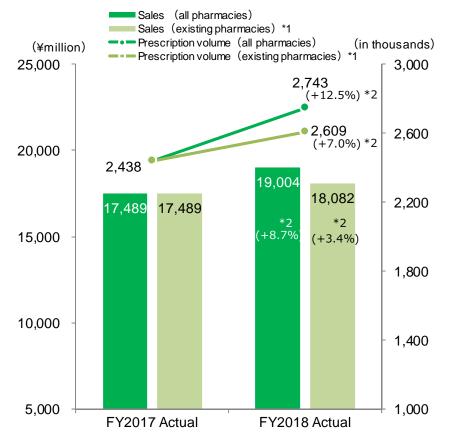
• In response to the invitation of tenders by the Nagoya City when they relocated and renovated the City council building, we submitted a successful tender jointly with a major general contractor to build an ideal healthcare mall. We aim to start the commercial operation of Medical Garden Nagoya in FY2022 to provide medical care, aged care, health, prevention and life support.





# Healthcare Mall Development

Dispensing pharmacy sales and prescription volume at healthcare malls



\*1 Existing pharmacies = pharmacies that were opened in healthcare malls before the end of FY2018.

\*2 The figures in parentheses are comparison with FY2017

Number of drug dispensing pharmacies in healthcare malls

	FY2018 Actual
Number of pharmacies in healthcare malls	105
Total number of pharmacies	698
Ratio of healthcare mall pharmacies to all pharmacies	15.0%

Number of prescriptions prepared by healthcare mall pharmacies

	FY2018 Actual
Number of prescriptions prepared by healthcare mall pharmacies (in 1,000)	2,743
Number of prescriptions prepared by all pharmacies (in 1,000)	12,487
Ratio of prescriptions prepared by healthcare mall pharmacies to total prescriptions	22.0%

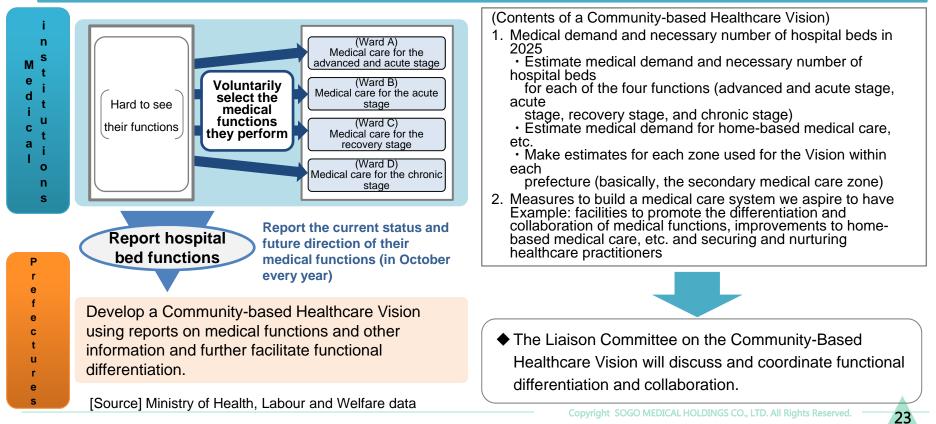


# Community-based Healthcare Vision

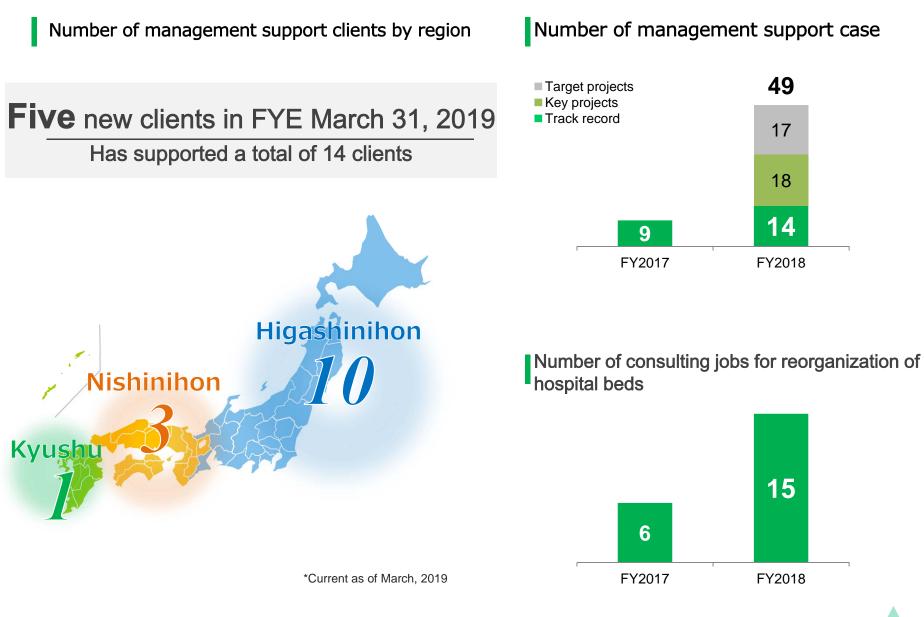
 Under the Act on Promotion of Comprehensive Medical and Aged Care Services, prefectures began developing Community-based Healthcare Visions in April 2015. All prefectures prepared their vision by the end of FY2016.

\*The Community-based Healthcare Vision is, in principle, developed for each unit of the secondary medical care zone.

- To facilitate the functional differentiation and collaboration of hospital beds, prefectures estimate and set medical care needs and the necessary number of hospital beds in 2025 for each medical care function in the Community-based Healthcare Vision.
- The Ministry of Health, Labour and Welfare prepared the Guidelines, including estimation methods, when prefectures began developing the Community-based Healthcare Vision and released them in March 2015.



# Hospital Management Support



# Topics: Restructuring of hospital beds—an example of support for transition to a long-term medical care, rehabilitation, and accommodation facility for the elderly (kaigo-iryou-in)

#### Medical corporation

- Hospital A 276 beds; of these, 96 are for elderly people requiring medical/aged care and/or rehabilitation (kaigo-ryouyou-byoushou) (40 beds are not used) ⇒ Start operation with 60 beds
- Hospital B 300 beds; of these, 80 are for elderly people requiring medical/aged care and/or rehabilitation (kaigo-ryouyou-byoushou) ⇒ Start operating with 70 beds
- Consider the roles medical institutions should play in the communitybased healthcare concept (separation of functions) and accept people requiring care when a decision cannot be made as to whether such people should recuperate at home, or at a hospital or other institution.
- Choose a transition into a "long-term medical care, rehabilitation, and accommodation facility for the elderly" (kaigo-iryou-in) to assume the role of an "accommodation facility where patients can receive medical care and support over a long time."
- Aim to become an institution that forms the core of healthcare for chronic-phase patients.

#### Support (1)

- Consulting service on hospital bed restructuring
- Estimate business income and expenditure according to the schedule
- Prior consultations and coordination with the local council



#### Support (2)

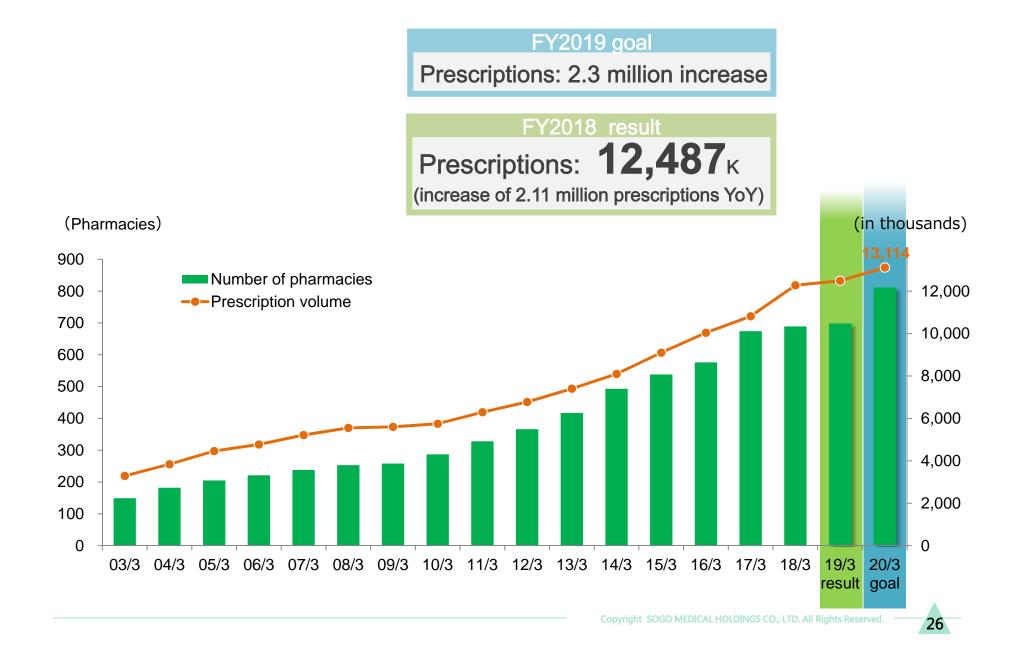
- Interior renovation/turn rooms with multiple beds into individual rooms
- Introduce partitions
- Purchase hospital room fixtures

"Long-term medical care, rehabilitation, and accommodation facility for the elderly (kaigo-iryou-in)" Established in April 2018, the facility targets elderly people who have long-term medical and aged care needs. It fulfils medical functions such as daily medical management and end-of-life and terminal care, and also functions as an accommodation facility.

- The system of assigning beds for elderly people requiring medical/aged care and/or rehabilitation (kaigo-ryouyou-byoushou) will be abolished as of March 31, 2024 (transitory measures apply for six years).
- The calculation period for the additional payment to healthcare institutions (as an incentive for transition to a "long-term medical care, ehabilitation, and accommodation facility for the elderly") will end on March 31, 2021.
- Hospitals therefore need to become "long-term medical care, rehabilitation, and accommodation facilities for the elderly" (kaigo-iryou-in) no later than March 31, 2020 to take advantage of the additional payment for a whole year.



### Creation of High-value Pharmacies



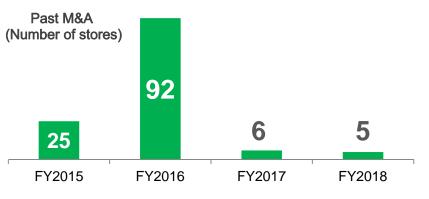
### Creation of High-Value Pharmacies: Growth Strategy

#### Quantitative expansion: store opening strategy

Pharmacy openings through healthcare malls There is scope for opening pharmacies through healthcare malls on the back of our history and track record in supporting doctors in opening medical practices.

#### M&A

Continue to proactively implement M&A based on prudent assessment ahead of FY2020 revisions.



Approach to existing medical institutions Approach medical institutions that have not yet separated the pharmacy segment in view of the consumption tax hike.

Propose business succession and multiple diagnosis system.

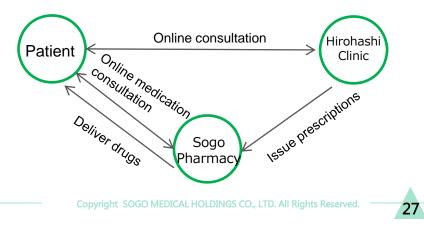
#### Quality improvement efforts

#### Café for dementia sufferers

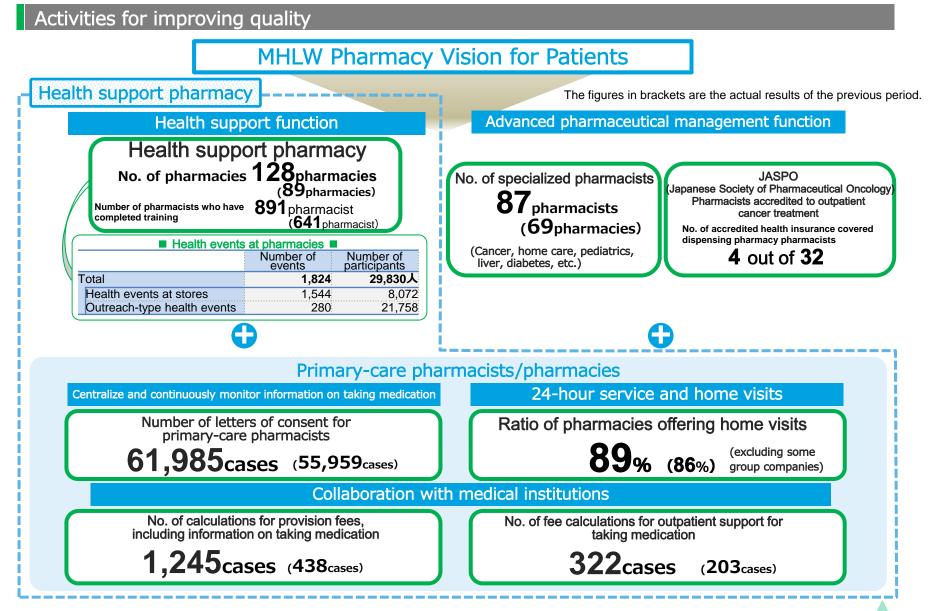
As part of Fukuoka City's dementia-friendly city project, we opened Smile Café@Sogo as a café for dementia sufferers and their carers. We visit three cafes in Fukuoka City once a month to provide support to dementia sufferers and their families. We also train "dementia supporters" who can appropriately serve dementia sufferers visiting a pharmacy. We actively promote efforts to help seniors suffering from dementia.

#### Remote medication consultation service

On March 27, we introduced our first remote medication consultation service in the "Sogo Pharmacy Higashiirube Store (Sawara-ku, Fukuokashi)," which is registered as a remote medication consultation service in the Fukuoka City National Strategic Special Zone.



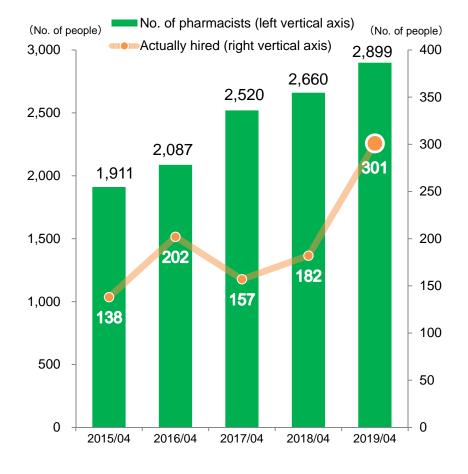
### Creation of High-Value Pharmacies: Growth Strategy



### Creation of High-Value Pharmacies: Growth Strategy

#### Recruitment, assignment, and development of pharmacists

#### Past recruitment of pharmacists



#### Strategic assignment of pharmacists

- Shift to home-based medical care services
- M&A
- Assignment in view of various systems that grant additional points
  - Development of primary care pharmacists
  - Additional points for pharmacists supporting community-based medical care
- Create pharmacists with functions
  - Pharmacists collaborating with the community
  - Pharmacists collaborating with specialized medical institutions

#### Development of human resources

GOES aims to develop the abilities, skills, and mindsets that pharmacists need to offer "medical services that Sogo Pharmacies aim to offer."

Based on the Gradable OJT Education System, pharmacists will move through grades for their learning using "e-learning tools" and "off-JT training" that includes practical training.

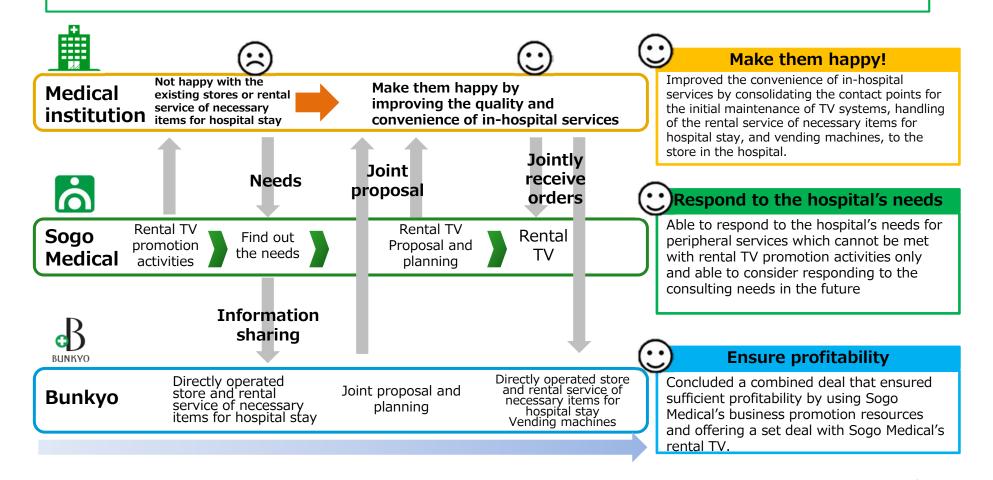


# Synergies with Bunkyo

#### **1.** Successful collaboration example (Bunkyo's business area: hospitals with about 150 beds)

Through their business promotion activities for rental TV, Sogo Medical finds out whether hospitals are satisfied with their existing in-hospital stores and rental service of necessary items for hospital stay.

We offer a combined deal that satisfies hospitals by making a joint proposal that includes rental TV, stores, rental service for necessary items for hospital stay, and vending machines.



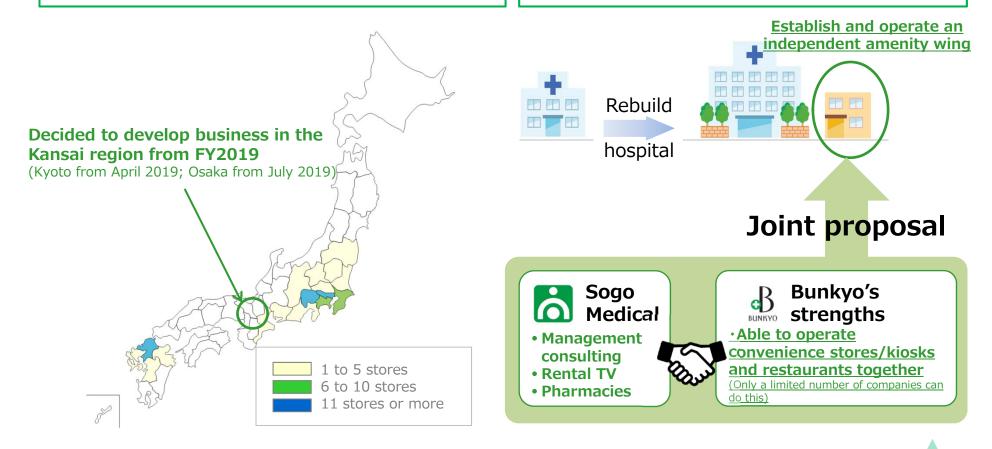
# Synergies with Bunkyo

### **2.** Decision to develop business in the Kansai region

Began operating convenience stores and restaurants in key hospitals in the Kyoto and Osaka regions in FY2019 to increase synergies throughout all regional offices of Sogo Medical.

#### **3.** Large-scale projects

An increasing number of core regional hospitals and large hospitals are building an independent amenity wing when, for instance, they rebuild the main hospital building. We will propose operating these amenity facilities as a package based on Bunkyo's solutions and strengths in convenient store and restaurant management.



# Overview of Luft Medical Care, Inc.

Acquisition of shares of a company running personnel service business (temporary staffing; service provision) and sterilization service business (inside and outside hospitals)

(The company becomes a subsidiary on) May 27, 2019 (Scheduled)

Company overview Corporate philosophy "Fully support workplaces that protect lives"		FYE	In	July 31, 2016	July 31, 2017	July 31, 2018
		Net assets	¥million	896	1,094	1,289
Head office	10th Floor, Dai13 Daitetsu Bldg., 1-9-7 Shinjuku-ku, Tokyo	Total assets	¥million	2,081	2,631	3,518
Business	Human resource service (temporary staffing, service provision) Sterilization service (sterilization within and outside hospitals)	Net assets per share	¥1,000	242	296	348
	Seminars, etc.	Sales	¥million	6,001	7,045	8,211
Paid-in capital	¥45 million	Operating				
Established in	December 2002	income	¥million	291	248	297
Number of employees	4,064 (as of January 2019)	Ordinary income	¥million	310	268	303
Shareholders	Sogo Medical Holdings Co., Ltd. (100%)	Net income	¥million	197	199	195
	*Share assignment date: May 27, 2019	Net income per share	¥1,000	53	54	53

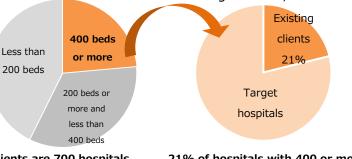
#### Key Points

- The company serves hospitals throughout Japan mainly through its temporary staffing service to dispatch assistant nursing staff and sterilization service. It is growing fast at an annual growth rate of 17%.
- The company has approximately 700 clients throughout Japan, including university hospitals and group hospitals. It particularly has strengths in transactions with ultra-large hospitals with 400 or more beds.
- The company supports the creation of an environment that enables its doctors and nurses to better focus on providing medical treatment through task shifting. It will make a great contribution in strengthening Sogo Medical's functions as we work on providing support to doctors and medical institutions under the concept, "Good medical practice through good management."
- Combining the company's strong business promotion ability to the nursing department and our services and consulting function, we will
  address workstyle reforms in the medical industry.

#### **Transaction record**

- Major clients are hospitals throughout Japan
  - $\checkmark$  Hospitals with 400 or more beds: Approx. 170 hospitals
  - ✓ Hospitals with 200 or more and less than 400 beds: Approx. 230 hospitals
  - ✓ Hospitals with less than 200 beds: Approx. 300 hospitals
- Major clients

Tohoku Medical and Pharmaceutical University, The University of Tokyo Hospital, St. Luke's International Hospital, National Defense Medical College Hospital, Kyushu University, Jichi Medical University Hospital, Juntendo University Hospital

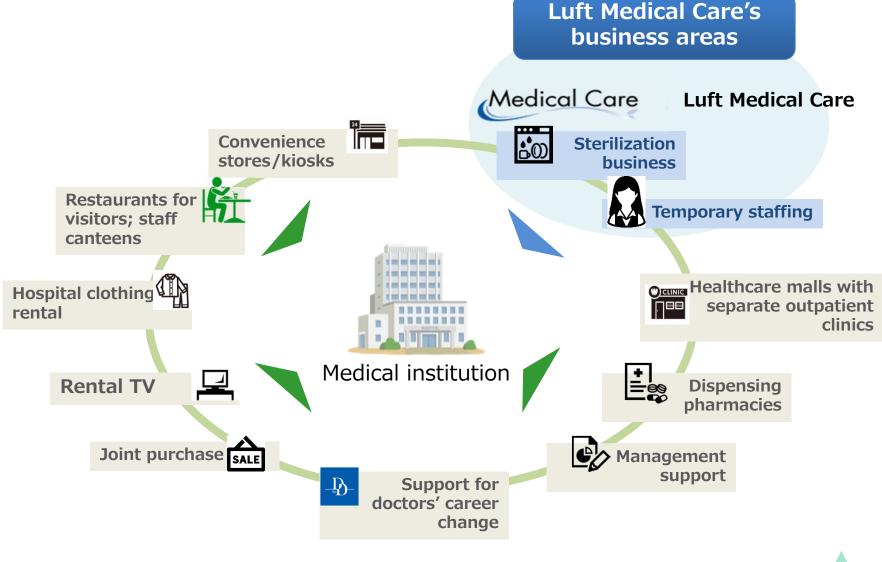


Clients are 700 hospitals located all over Japan (as of March 31, 2019)

21% of hospitals with 400 or more beds are the company's clients. There is scope for future expansion.

# Collaboration with Luft Medical Care, Inc.

✓ Expand the product line-up for hospitals; strengthen support for the entire hospital





Corporate concept

### Good Medical Practice through Good Management

Medical institutions like hospitals and clinics need good management to provide good medical care.

Providing good medical care from the outset, however, also results in good management.

erefore, good medical care and good management are both essential to the provision of efficient,

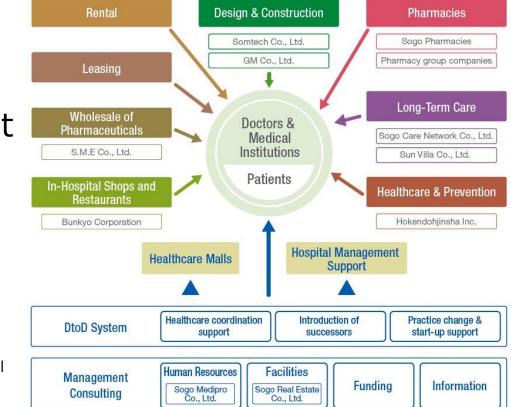
high-quality healthcare.

Doctors must have pride and a sense of mission to do everything in their power for the patient they are

treating, and it is our mission to provide the institutional support that enables doctors to focus on the

implementation of this good medical care.

#### Strengths



Sogo Medical is the only company that provides a diverse range of services including consulting, pharmacies, and leasing, as a one-stop service provider.

With our consulting service as the basis, we use our total capabilities combining the medical practice support business (e.g. consulting, rental, leasing and installment) and dispensing pharmacy business to support our clients. This is our basic strategy and the key to differentiating us from other companies.





## Quarterly Earnings Trends (by Business)

													(¥million)
			FY2	016			FY2	017			FY2		
		1Q	2Q	3Q	4Q	1Q	2Q	3Q	4Q	1Q	2Q	3Q	4Q
Si	Sales		29,217	29,388	35,507	33,191	33,300	33,730	35,210	35,155	34,946	36,267	38,262
	Medical practice support	5,179	6,383	5,412	8,329	6,092	6,535	5,404	6,517	8,936	9,385	8,478	10,585
	Consulting	461	499	447	625	489	550	528	680	586	637	504	663
	Rental	1,492	1,851	1,391	2,100	1,539	1,759	1,157	1,221	2,045	1,973	1,697	2,214
	Leasing/installment	2,280	2,399	1,911	3,562	2,334	2,603	2,016	2,747	2,231	2,706	2,294	3,925
	Others	945	1,632	1,661	2,041	1,729	1,622	1,703	1,869	4,072	4,070	3,982	3,783
	Pharmacies	22,699	22,599	23,738	26,929	26,853	26,536	28,086	28,443	25,977	25,318	27,549	27,438
	Others	223	234	237	248	245	229	241	249	242	242	240	240
С	ost of sales	24,026	24,969	24,746	30,019	28,492	28,270	28,675	29,640	30,001	29,422	30,595	31,897
G	ross profit	4,076	4,247	4,641	5,488	4,699	5,030	5,055	5,570	5,154	5,524	5,671	6,366
S	G&A	2,951	2,940	2,964	3,350	3,312	3,316	3,215	3,321	4,321	4,374	4,349	4,258
Operating income		1,125	1,307	1,677	2,137	1,387	1,714	1,839	2,249	832	1,151	1,322	2,106
0	rdinary income	1,101	1,311	1,723	2,303	1,332	1,786	1,842	2,268	866	1,234	1,363	2,144
Qı	arterly profit attributable to owners of parent	616	764	982	1,416	807	1,032	1,113	1,291	430	717	751	1,348

### Quarterly Earnings Trends (Data Summary)

												(¥million)
		FY20	016		FY2017					FY2	018	
	1Q	2Q	3Q	4Q	1Q	2Q	3Q	4Q	1Q	2Q	3Q	4Q
Consulting sales	461	499	447	625	489	550	528	680	586	637	504	663
Consulting	365	367	341	409	404	420	430	463	495	469	442	473
Practice transfer/start-up support	95	132	106	216	85	130	97	218	90	168	62	191
Practice transfer support	59	76	59	151	55	63	46	140	50	107	24	104
Practice start-up support	22	43	35	51	17	56	40	67	29	49	28	77
DtoD-concierge advertising	13	12	12	13	11	12	11	11	11	11	10	10
No. of new doctor registrations for DtoD (people)	1,933	1,281	1,800	1,716	1,312	1,796	1,563	1,068	1,130	1,036	1,044	1,679
(Number of doctors wishing to transfer/start-up a	1,555	1,201	1,000	1,710	1,512	1,750	1,505	1,000	1,150	1,050	1,044	1,075
Practice transfer support (cases)	1,348	1,220	1,378	1,237	1,349	1,135	1,322	1,157	1,168	1,100	1,217	1,106
Full time	8	16	7	35	5	11	4	30	3	20	6	18
Part time	1,340	1,204	1,371	1,202	1,344	1,124	1,318	1,127	1,165	1,079	1,212	1,088
Support of medical practices carried on by successor	17	10	9	10	13	7	8	7	11	10	7	14
Rental sales	1,492	1,851	1,391	2,100	1,539	1,759	1,157	1,221	2,045	1,973	1,697	2,214
Sales of subrental	314	587	216	885	372	545	0	0	557	348	196	567
Rental	1,178	1,263	1,175	1,214	1,166	1,214	1,157	1,221	1,487	1,626	1,500	1,647
Leasing sales	2,280	2,399	1,911	3,562	2,334	2,603	2,016	2,747	2,231	2,706	2,294	3,925
Sales of sublease	1,764	1,911	1,389	2,709	1,683	1,985	1,528	1,946	1,626	2,092	1,518	2,677
Leasing / Installment	330	330	318	326	307	293	294	321	361	613	151	451
Sales of medical equipment	184	157	202	525	342	326	193	481	243	0	626	797
Dispensing pharmacies (Pharmacies)*	578	580	672	674	677	687	689	687	691	689	693	698
New open	4	3	95	3	4	11	3	0	4	0	7	6
Number of prescriptions (thousands)	2,544	2,508	2,712	3,050	3,010	2,929	3,135	3,202	3,067	2,933	3,231	3,256
Healthcare malls*	67	70	72	75	76	80	92	94	96	96	103	109
Number of management support cases*	5	5	5	5	6	7	8	9	10	10	11	14

\*Total for the end of the fiscal year



### Medical Practice Support Data

#### Consulting

### Breakdown of consulting sales (million yen)

		FY2016	FY2017	FY2018
Т	otal	2,035	2,247	2,390
C	Consulting	1,483	1,717	1,879
Ρ	ractice transfer/start-up support	551	530	511
	Practice transfer support	347	304	285
	Practice start-up support	152	180	183
	DtoD-concierge advertising	51	45	42

Start-up support, Number of cases to support medical practice succession and opening of private practices, Total for transfer support (cases)

	FY2016	FY2017	FY2018
Start-up support	253	179	185
Number of cases to support medical practice succession and opening of private practices	46	35	42
Practice transfer support	5,183	4,963	4,591
Full time	66	50	47
Part time	5,117	4,913	4,544

No. of DtoD registered doctors (people) and Succeed Members (cases)

	FY2016	FY2017	FY2018
Doctors registered for DtoD	69,159	74,898	79,787
Succeed Members	1,666	1,680	1,728

Rental

Breakdown of rental sales (million yen)

		FY2016	FY2017	FY2018
Тс	otal	6,836	5,676	7,929
	Sales of subrental	2,003	917	1,668
	Rentals	4,832	4,758	6,260

#### Leasing/installment

Breakdown of leasing/installment (million yen)

		FY2016	FY2017	FY2018
Тс	otal	10,153	9,700	11,156
	Sales of sublease	7,774	7,142	7,913
	Leasing/installment	1,308	1,215	1,576
	Goods	1,070	1,342	1,666

### Pharmacy Data

### Pharmacy sales (million yen)

			FY2016	FY2017	FY2018
Pharmacies		rmacies	95,966	109,918	106,282
	Di	spensing sales	94,467	107,919	104,247
		Existing pharmacies	82,856	92,292	100,954
		Pharmacies opened in FY2017	7,532	14,113	2,141
		Pharmacies opened/closed in FY2018	4,077	1,513	1,151
	0	TC sales	1,499	1,998	2,034

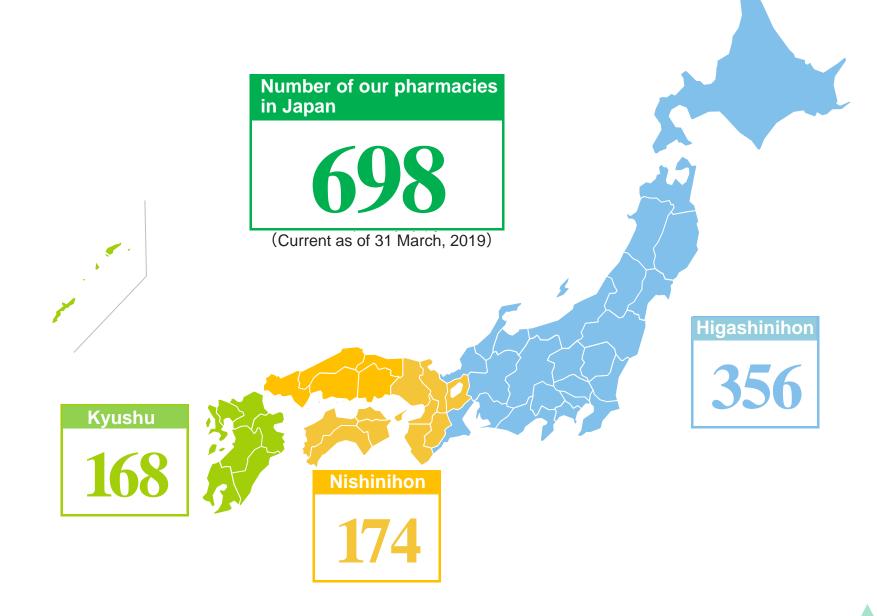
Number of dispensing pharmacies at the end of each fiscal year

	FY2016	FY2017	FY2018
No. of pharmacies	674	687	698
No. of newly opened pharmacies	105	18	17
Start-up support client portion	8	8	7
Existing client portion	5	4	5
M&A portion	92	6	5
No. of pharmacies closed	7	5	6

### Prescription volume and unit price

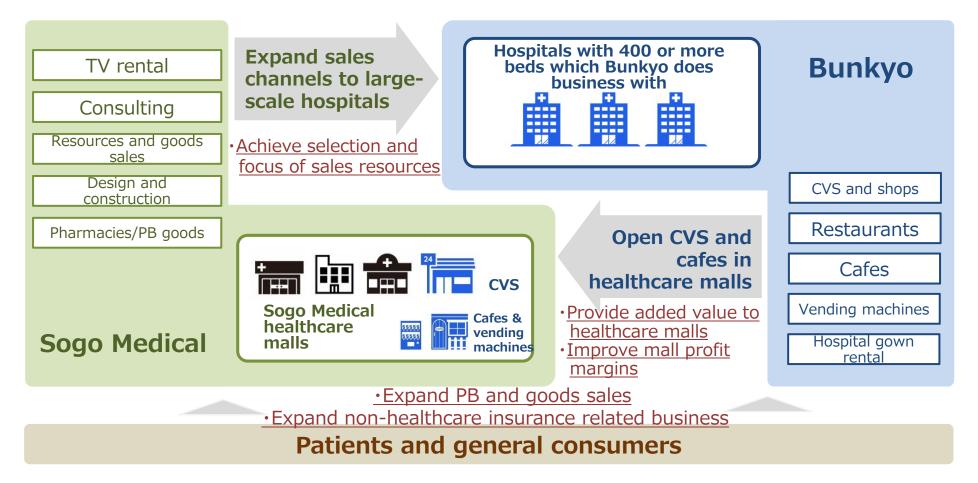
	FY2016				FY2017				FY2018			
	Prescriptions (1,000)	Prescription unit price (¥)	Dispensing fee unit price (¥)	Technical fee unit price (¥)	Prescriptions (1,000)	Prescription unit price (¥)	Dispensing fee unit price (¥)	Technical fee unit price (¥)	Prescriptions (1,000)	Prescription unit price (¥)	Dispensing fee unit price (¥)	Technical fee unit price (¥)
All pharmacies	10,814	8,735	6,519	2,216	12,276	8,790	6,480	2,310	12,487	8,348	6,105	2,243
Existing pharmacies	9,536	8,688	-	-	10,361	8,906	-	-	12,041	8,383	-	-





# Expanding Business Domains in Healthcare Adjacent Businesses (Bunkyo activities)

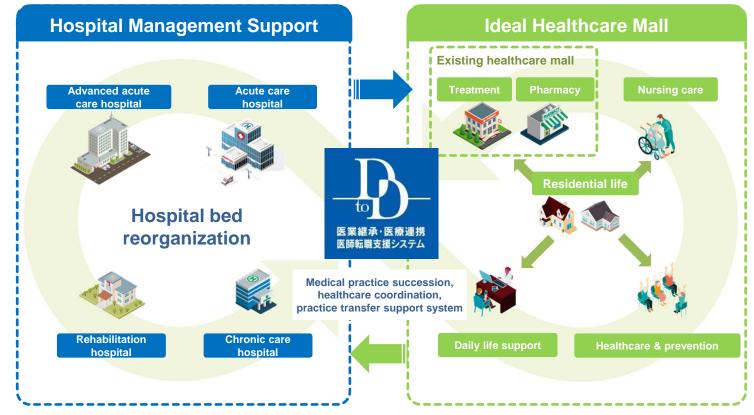
Bunkyo's peripheral healthcare business is expanding transactions with large-scale central hospitals with 400 or more beds to promote the selection and focus of groupwide sales resources. In addition, aims to provide added value to healthcare malls and expand the nonhealthcare insurance related business.



### Image of the Completed Japanese Healthcare Business Model

Achieving a Japanese Healthcare Business Model

to Support an Integrated Community Care System



(Source) Prepared by the Sogo Medical Group based on data released by the Ministry of Health, Labour and Welfare

Community-based Healthcare Vision

- Prefectures began developing Community-based Healthcare Visions in April 2015 under the Act on Promotion of Comprehensive Medical and Aged Care Services.
- O To facilitate the functional differentiation and collaboration of hospital beds, prefectures estimate and set medical care needs and the necessary number of hospital beds in 2025 for each medical care function under the Community-based Healthcare Vision.

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# Memo

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